



## World Travel Expo Including Cruise 2019 Scan to Win – China Eastern Airlines Competition Terms and Conditions

### Conditions of Entry

1. Information on prizes and how to enter form part of these Conditions of Entry.
2. Entry is open to Australian residents over the age of 18.
3. The Promoter is Flight Centre Travel Group Limited ABN 25 003 377 188. Employees of Flight Centre Travel Group Limited and their immediate families are not permitted to enter.

### Duration of the Promotion

4. The marketing of the promotion will commence at 10:00am (AEST) on Monday, 26 August 2019
5. The promotion will close at 6:00pm (AEST) on Sunday, 27 October 2019.

### How to Enter

6. To qualify for the draws, eligible persons must complete the online registration form and scan their unique QR ticket at the **China Eastern Airlines** booth any of the following Flight Centre Travel Group Limited Travel Expos:

EVENT	DATE	TIME	VENUE
SYDNEY	Sunday, 27 October 2019	9am – 4pm	Sydney Showground, Sydney Olympic Park 1 Showground Road Sydney Olympic Park NSW 2127

### Details of Prizes

7. The prize is one economy class return flight between Sydney and Shanghai with China Eastern Airlines.
  - a. This original winning letter (“prize letter”) must be presented when redeeming the prize
  - b. Your ticket can only be issued upon proper redemption of this prize letter
  - c. China Eastern Airlines will not take any responsibility for lost prize letter, or if it is stolen, destroyed, or for any other reason
  - d. The Prize must be redeemed before 26 January 2020 and you must finish the whole journey before 26 April 2020 or the prize will lapse
  - e. The winner is liable for paying the taxes and other surcharges
  - f. Tickets’ name cannot be changed once China Eastern Airlines accept the booking
  - g. Tickets cannot be changed or refunded after ticketing
  - h. Tickets cannot be exchanged for cash
  - i. Codeshare flights with other carriers are excluded
  - j. Other General Fare Rules Apply

### Prize Draws

8. The prize will be drawn **at 12pm AEST on Thursday, 31 October 2019** at the Flight Centre Limited National Events Offices, situated at 275 Grey Street, South Brisbane, Queensland 4101
9. The entries will be exported into an excel spreadsheet for the draw. The number range of entries will be entered into the randomiser & it will be asked to select one (1) random entry from that range. The first Eligible Entrant with the valid entry drawn (“Winner”) will be entitled to receive the Prize. *(Electronic Drawing System Approval Number SA: 1105)*

### Notification of Winners

10. The prize winner will be notified by telephone or email. The prize will be sent to the prize winner by **Tuesday, 5 November 2019**. If the winner cannot be notified a redraw will occur 3 months after this date in line with the unclaimed prize draw clause.
11. The prize winner’s details will be published on [www.travelexpo.net.au](http://www.travelexpo.net.au) after **Tuesday, 5 November 2019**.



### **No Liability**

12. To the extent permitted by law, the Promoter is not responsible or liable for:
  - (i) inaccurate / incorrect transcription of entry information;
  - (ii) purported entries that are not received for any reason, including because they are lost, misdirected or stolen, or that are received, but are late, illegible, incomplete, or made other than as directed in the entry instructions;
  - (iii) any problems or technical failures of any kind, including malfunction of any telephone network or lines, computer online systems or network, servers or providers, computer equipment, or software;
  - (iv) the unavailability or inaccessibility of any service whether or not caused by traffic congestion on the Internet or at any Website;
  - (v) unauthorised human intervention in any part of the competition;
  - (vi) electronic or human error which may occur in the administration of the competition;
  - (vii) any loss suffered or sustained, to person or property and including, but not limited to, consequential (including economic) loss by reason of any act or omission, deliberate or negligent, by the Promoter, or its servants or agents, in connection with the arrangement for supply, or the supply, of any goods or services by any person to a prize winner and, where applicable, to any family/persons accompanying a winner; or
  - (viii) any injury or damage to persons or property, including to the participant's or any other person's computer related to, or resulting from, participation or downloading any materials in this competition.
13. The Promoter will not be liable for personal injury suffered as a result of prize winnings. The prize winner(s), and his or her guests (if any), must sign and return any liability release and indemnity provided by the Promoter and/or its contractors as a condition of a prize being awarded. Failure to return the signed releases and indemnities will result in the entitlement to the prize being forfeited and the selection of another winner.
14. These conditions do not affect, and are not intended to affect, any rights a consumer might have, which cannot be excluded under applicable consumer protection laws. To the fullest extent permitted by law, any liability of the Promoter or its servant or agents for breach of any such rights is limited to the payment of the cost of having the prize supplied again.

### **Unclaimed Prize Draw**

15. If the prize winner cannot be notified or if the prize is not claimed by **31 January 2020**, an unclaimed prize draw for the unclaimed prize will be conducted on **31 January 2020** at Flight Centre Travel Group Limited National Events Offices, situated at 275 Grey Street, South Brisbane Queensland 4101.
16. Should an unclaimed prize draw be necessary, prize winners of the unclaimed prize draw will be notified by telephone or email.
17. Any unclaimed prizes will be sent to the new winners no later than **7 February 2020**.
18. In the event of an unclaimed prize draw for this promotion the results will be published by **14 February 2020** on [www.travelexpo.net.au](http://www.travelexpo.net.au)

### **General**

19. The prize winner consents to the use of their name, suburb of residence and image for promotional and marketing purposes and agree to participate in reasonable promotional activities as requested by the Promoter.
20. If there is an event beyond the Promoter's reasonable control which prevents or hinders the conduct of the promotion or the Promoter's ability to deliver the prize to the winner, then the Promoter subject to regulatory authority approval may in its sole discretion cancel the promotion. Further the Promoter may at its sole discretion recommence the promotion under the same conditions
21. Entry into this competition is deemed acceptance of these terms and conditions.
22. The promotor will display promotion permit numbers with terms and conditions at [www.travelexpo.net.au/travel-expo/competitions](http://www.travelexpo.net.au/travel-expo/competitions)
23. The Promoter may at its discretion refuse to award any prize to any entrant who fails to comply with these conditions of entry.
24. The Promoter's decision is final and no correspondence will be entered into.
25. All entries become the property of the Promoter.



**Promoter's Details**

26. The Promoter is Flight Centre Travel Group Limited ACN 003 377 188 located at Flight Centre Limited Travel Group Limited, 275 Grey Street, South Brisbane, Queensland 4101. The personal information of entrants will be collected to enable the Promoter to administer and promote this competition and its winners and may be used to market its services to the entrants. The personal information of the entrants will be held and used in accordance with the Promoter's privacy policy which is available at [www.flightcentre.com.au](http://www.flightcentre.com.au). The personal information of winners may be provided to others assisting, including prize suppliers and deliverers, and to authorities that regulate this competition. In the event that entrants decide to opt out of receiving information on promotions, services and market research provided by Flight Centre Limited they can email [customer.feedback@flightcentre.com](mailto:customer.feedback@flightcentre.com) or contact the Global Head Office on 07 3170 7979. If an entrant does not truthfully provide all requested personal information, the Promoter may determine that they are not eligible to win the prize.

This promotion is authorized under permit: **NSW LTPM/19/04811**