



World Travel Expo ‘Showcasing The Americas’ 2019 Scan and Win – Travel Associates Competition Terms and Conditions

Conditions of Entry

1. Information on prizes and how to enter form part of these Conditions of Entry.
2. Entry is open to Australian residents over the age of 18.
3. The Promoter is Flight Centre Travel Group Limited ABN 25 003 377 188. Employees of Flight Centre Travel Group Limited and their immediate families are not permitted to enter.

Duration of the Promotion

4. The marketing of the promotion will commence at 10:00am (AEST) on Friday, 12 April 2019
5. The promotion will close at 4:30pm (AEST) on Sunday, 9 June 2019.

How to Enter

6. To qualify for the draws, eligible persons must complete the online registration form and scan their unique QR ticket at the Travel Associates booth any of the following Flight Centre Travel Group Limited Travel Expos:

	DATE	TIME	VENUE
MELBOURNE	Sunday, 26 May 2019	10am – 5pm	Melbourne Convention and Exhibition Centre 1 Convention Centre Place South Wharf VIC 3006
SYDNEY	Sunday, 2 June 2019	9am – 4pm	Sydney Showground, Sydney Olympic Park 1 Showground Road Sydney Olympic Park NSW 2127
ADELAIDE	Sunday, 2 June 2019	10am – 4pm	Adelaide Convention Centre North Terrace Adelaide SA 5000
BRISBANE	Sunday, 9 June 2019	9am – 4pm	Brisbane Convention & Exhibition Centre Cnr Merivale & Glenelg Streets South Brisbane QLD 4101
PERTH	Sunday, 9 June 2019	10am – 4pm	Perth Convention and Exhibition Centre Mounts Bay Road Perth WA 6000

Details of Prizes

7. The prize is a \$500 Travel Associates Gift Card.
 - a. Each \$500 prize is valid for use until the expiry date nominated on the card.
 - b. Gift Cards may only be applied up to the maximum value loaded onto the Gift Card which is unspent at the time of use. Where the cost of purchase exceeds the available balance of the Gift Card, the excess amount must be paid by another payment method.
 - c. Gift Cards may be redeemed in whole or part during the validity period. Where used in part, no change will be given. Any unused balance may be used against future purchases, but will not be refunded or credited when the Gift Card expires.
 - d. Gift Cards cannot be reloaded.
 - e. Gift Cards may not be redeemed or exchanged for cash, travelers cheques, cash passports or any other form of currency. However, the Gift Cards may be held on file by Flight Centre Travel Group Limited for future travel until they wholly expire on the expiry date nominated on the card.
 - f. Gift Card winners are responsible for the use and security of their Gift Card. Lost or stolen Gift Cards may not be replaced or refunded. Gift Card winners are liable for all transactions on the Gift Card except those caused by fraud or negligence by Flight Centre Travel Group Limited or its employees.
 - g. Defaced, mutilated or altered Gift Cards may not be accepted, replaced or refunded.
 - h. Gift Cards may not be used for payment of credit or retailer accounts.
 - i. Personal information collected in relation to a winner’s Gift Card will be handled in accordance with Flight Centre Limited’s Privacy Policy which is available at www.flightcentre.com.au or in store.
 - j. Questions or problems relating to Gift Cards should be directed to Flight Centre Limited’s Gift Cards department on gift_cards@flightcentre.com or (03) 9026 3857.



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Prize Draws

8. The prize will be drawn **at 12pm on Thursday, 13 June 2019** at the Flight Centre Limited National Events Offices, situated at 275 Grey Street, South Brisbane, Queensland 4101
9. The entries will be exported into an excel spreadsheet for the draw. The number range of entries will be entered into the randomiser & it will be asked to select one (1) random entry from that range. The first Eligible Entrant with the valid entry drawn ("Winner") will be entitled to receive the Prize. (*Electronic Drawing System Approval Number SA: 1105*)

Notification of Winners

10. The prize winner will be notified by telephone or email. The prize will be sent to the prize winner by **Tuesday 18 June 2019**. If the winner cannot be notified a redraw will occur 3 months after this date in line with the unclaimed prize draw clause.
11. The prize winner's details will be published on www.travelexpo.net.au.

No Liability

12. To the extent permitted by law, the Promoter is not responsible or liable for:
 - (i) inaccurate / incorrect transcription of entry information;
 - (ii) purported entries that are not received for any reason, including because they are lost, misdirected or stolen, or that are received, but are late, illegible, incomplete, or made other than as directed in the entry instructions;
 - (iii) any problems or technical failures of any kind, including malfunction of any telephone network or lines, computer online systems or network, servers or providers, computer equipment, or software;
 - (iv) the unavailability or inaccessibility of any service whether or not caused by traffic congestion on the Internet or at any Website;
 - (v) unauthorised human intervention in any part of the competition;
 - (vi) electronic or human error which may occur in the administration of the competition;
 - (vii) any loss suffered or sustained, to person or property and including, but not limited to, consequential (including economic) loss by reason of any act or omission, deliberate or negligent, by the Promoter, or its servants or agents, in connection with the arrangement for supply, or the supply, of any goods or services by any person to a prize winner and, where applicable, to any family/persons accompanying a winner; or
 - (viii) any injury or damage to persons or property, including to the participant's or any other person's computer related to, or resulting from, participation or downloading any materials in this competition.
13. The Promoter will not be liable for personal injury suffered as a result of prize winnings. The prize winner(s), and his or her guests (if any), must sign and return any liability release and indemnity provided by the Promoter and/or its contractors as a condition of a prize being awarded. Failure to return the signed releases and indemnities will result in the entitlement to the prize being forfeited and the selection of another winner.
14. These conditions do not affect, and are not intended to affect, any rights a consumer might have, which cannot be excluded under applicable consumer protection laws. To the fullest extent permitted by law, any liability of the Promoter or its servant or agents for breach of any such rights is limited to the payment of the cost of having the prize supplied again.

Unclaimed Prize Draw

15. If the prize winner cannot be notified or if the prize is not claimed by **12 September 2019**, an unclaimed prize draw for the unclaimed prize will be conducted on **12 September 2019** at Flight Centre Travel Group Limited National Events Offices, situated at 275 Grey Street, South Brisbane Queensland 4101.
16. Should an unclaimed prize draw be necessary, prize winners of the unclaimed prize draw will be notified by telephone or email.
17. Any unclaimed prizes will be sent to the winners no later than **19 September 2019**.
18. In the event of an unclaimed prize draw for this promotion the results will be published by **27 September 2019** on www.travelexpo.net.au



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General

19. The prize winner consents to the use of their name, suburb of residence and image for promotional and marketing purposes and agree to participate in reasonable promotional activities as requested by the Promoter.
20. If there is an event beyond the Promoter's reasonable control which prevents or hinders the conduct of the promotion or the Promoter's ability to deliver the prize to the winner, then the Promoter subject to regulatory authority approval may in its sole discretion cancel the promotion. Further the Promoter may at its sole discretion recommence the promotion under the same conditions
21. Entry into this competition is deemed acceptance of these terms and conditions.
22. The Promoter may at its discretion refuse to award any prize to any entrant who fails to comply with these conditions of entry.
23. The Promoter's decision is final and no correspondence will be entered into.
24. All entries become the property of the Promoter.
25. The Promoter reserves the right to amend these Conditions of Entry or to cancel, alter or amend the promotion at any stage if deemed necessary in its opinion or if circumstances arise outside of its control without awarding any compensation. These Conditions of Entry shall be subject to the laws of Queensland, Australia.
26. These Conditions of Entry shall supersede all other prior terms and conditions, understandings, arrangements or agreements, whether verbal or written, in relation to the promotion. This promotion is a game of chance. Skill plays no part in this promotion.

Promoter's Details

27. The Promoter is Flight Centre Travel Group Limited ACN 003 377 188 located at Flight Centre Limited Travel Group Limited, 275 Grey Street, South Brisbane, Queensland 4101. The personal information of entrants will be collected to enable the Promoter to administer and promote this competition and its winners and may be used to market its services to the entrants. The personal information of the entrants will be held and used in accordance with the Promoter's privacy policy which is available at www.flightcentre.com.au. The personal information of winners may be provided to others assisting, including prize suppliers and deliverers, and to authorities that regulate this competition. In the event that entrants decide to opt out of receiving information on promotions, services and market research provided by Flight Centre Limited they can email customer.feedback@flightcentre.com or contact the Global Head Office on 07 3170 7979. If an entrant does not truthfully provide all requested personal information, the Promoter may determine that they are not eligible to win the prize.

This promotion is authorized under permit: **NSW LTPM/18/03335**