



## World Travel Expo Including Cruise 2019 Major Attending Prize Draw Terms and Conditions

### Conditions of Entry

1. Information on prizes and how to enter form part of these Conditions of Entry.
2. Entry is open to Australian residents over the age of 18.
3. The Promoter is Flight Centre Travel Group Limited ABN 25 003 377 188. Employees of Flight Centre Travel Group Limited and their immediate families are not permitted to enter.

### Duration of the Promotion

4. The marketing of the promotion will commence at 10:00am (AEST) on Monday, 26 August 2019
5. The promotion will close at 6:00pm (AEST) on Sunday, 27 October 2019.

### How to Enter

6. To qualify for the draw, eligible persons must complete the Online Entry Form at the following Flight Centre Travel Group World Travel Expos:

EVENT	DATE	TIME	VENUE
<b>MELBOURNE</b>	Saturday, 5 October and Sunday, 6 October 2019	10am – 5pm	<b>Melbourne Convention and Exhibition Centre</b> 1 Convention Centre Place South Wharf VIC 3006
<b>BRISBANE</b>	Sunday, 13 October 2019	9am – 4pm	<b>Brisbane Convention &amp; Exhibition Centre</b> Cnr Merivale & Glenelg Streets South Brisbane QLD 4101
<b>ADELAIDE</b>	Sunday, 20 October 2019	10am – 4pm	<b>Adelaide Showground</b> Goodwood Road Wayville SA 5034
<b>CANBERRA</b>	Sunday, 20 October 2019	9am – 3pm	<b>National Convention Centre</b> 31 Constitution Avenue Canberra ACT 2600
<b>SYDNEY</b>	Sunday, 27 October 2019	9am – 4pm	<b>Sydney Showground, Sydney Olympic Park</b> 1 Showground Road Sydney Olympic Park NSW 2127
<b>PERTH</b>	Sunday, 27 October 2019	10am – 4pm	<b>Perth Convention and Exhibition Centre</b> Mounts Bay Road Perth WA 6000

### Details of Prizes

7. The chosen winner of the competition will win their choice of one of the following holidays:

#### **A. APT – Mekong River Cruise**

- Economy airfares from your capital city to Siem Reap and return flights from Ho Chi Minh City including baggage and taxes
- 8 days, 7 nights cruising in a Category C Deluxe Twin Balcony Suite
- Inclusions– All-inclusive sightseeing in up to eight destinations, seven night cruise aboard the RV AmaLotus, complimentary beverages served on board your cruise and a total of 21 meals
- Valid for travel until 30 March 2020 (subject to availability, blackout dates apply)
- Travel must be booked by 31 December 2019
- This prize is not combinable with any other offer
- This prize is not transferable to another tour destination or to another passenger/s
- This prize does not include any cabin upgrades. Cabin upgrades will be charged at brochure price
- Flights are economy class and subject to availability
- Total Prize Value - \$12,790



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### B. Topdeck – North American Adventure

- Return economy airfares from your capital city including baggage and taxes
- The winner can choose from:
  1. Vegas to the Bay (7 Days, 6 Nights) - USA
    - Accommodation – Hostel (4 Nights) & Hotel/Suite upgrades (2 Nights)
    - Meals – 4 breakfasts & 3 dinners
    - Experiences – Party bus (Las Vegas,), Entry to Yosemite National Park and a Driving tour of San Francisco
  2. The Maple Trail (8 Days, 7 Nights) – USA & Canada
    - Accommodation – Hostel (7 Nights)
    - Meals – 7 breakfasts & 4 dinners
    - Experiences – Driving tour of Boston and a Walking tour of Toronto
  3. California Calling – travel in 2019 (9 Days, 8 Nights) - USA
    - Accommodation – Hostel (4 Nights) & Hotel upgrade (4 Nights)
    - Meals – 8 breakfasts & 5 dinners
    - Experiences – Entry to Grand Canyon National Park, Entry to Yosemite National Park, Party bus (Las Vegas) and a Driving tour of San Francisco
  4. California Calling – travel in 2020 (11 Days, 10 Nights) - USA
    - Accommodation – Hostel (6 Nights) & Hotel upgrade (4 Nights)
    - Meals – 6 breakfasts & 4 dinners
    - Experiences – Entry to Grand Canyon National Park, Entry to Yosemite National Park, Party bus (Las Vegas) and a Driving tour of San Francisco
- Valid for travel between: 30 October 2019 – 30 June 2020 (subject to availability, blackout dates apply)
- Prize is subject to clearance from Topdeck Operations teams and requests can take up to 5 business days to process
- Blackout dates include 15 December 2019 – 15 January 2020 on all trips
- Travellers must be 18-39 years old at time of travel
- The prize cannot be used for any trips other than those listed above. All other trips, stopovers, limited edition and short breaks are excluded.
- Valid for a new booking only
- Normal booking conditions apply
- Flights are economy class and subject to availability
- Total Prize Value - \$6,598 - \$8,598 (prize value dependent on tour selection)

### C. Back-Roads Touring – Heart of England Tour

- Return economy airfares from your capital city to London including baggage and taxes
- 5 days, 4 nights around the UK, starting and ending in London
- Boutique Hotel Accommodation
- Meals – 4 breakfasts & 2 dinner
- Experienced Back-Roads Tour Leader and Driver in premium mini-coach transportation
- Included Activities – A guided walking tour of Oxford, traditional high tea, Entrance included to all attractions in the itinerary: Shakespeare’s birthplace, Anne Hathaway’s Cottage, Lacock Abbey, the Roman Baths, Longleat House
- Valid for travel between: 16 March 2020 – 23 October 2020 (subject to availability)
- Travel must be booked by 30 June 2020
- Prize is subject to clearance from Back-Roads Operations teams and requests can take up to 5 business days to process
- The prize can only be used on the Heart of England, all other trips and short breaks are also excluded
- Valid for a new booking only
- Normal booking conditions apply
- Flights are economy class and subject to availability
- Total Prize Value - \$8798



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### D. Norwegian Cruise Line – Western Mediterranean

- Economy airfares from your capital city to Rome including baggage and taxes
- 7 Day Western Mediterranean from Rome and returning to Rome
- Balcony stateroom for 2 people
- Includes all main meals, taxes and gratuities
- Does not include onboard expenditure
- Valid for travel between: 6 May 2020 – 28 October 2020 (subject to availability)
- Travel must be booked by 31 March 2020
- Flights are economy class and subject to availability
- Normal Booking conditions apply
- Total Prize Value - \$9,600

### General Terms and Conditions for the above holiday:

- Prizes are valid for 2 adults travelling
- No extension permitted
- Prizes are strictly NON-TRANSFERABLE, non-negotiable, may not be replaced or refunded and cannot be taken as cash. No cash refund or reimbursement allowed if the tour/airfare is not utilised; no credit given if full value of the tour is not utilised on one tour
- Prize does not include transfers from winner's place of residence to or from flight departure point, pre/post accommodation, meals not stipulated in itinerary, travel insurance, gratuities, items of a personal nature or any other costs
- Prize does not include additional excursions or shore activities
- Bookings shall be accepted subject to tour availability and the Company reserves the right to offer alternative dates and/or itineraries. The prize is subject to availability at time of booking and if the tour dates are not available, an alternative departure date will be provided. Booking is subject to company terms and conditions including cancellation fees once confirmed. Once booked, cancellation and change fees may apply if date changes are made.
- Travel insurance is not included and we recommend you take out travel insurance prior to travel.
- Booking must be made through a Flight Centre Travel Group consultant as agreed to by the National Events Team
- Total estimated prize value may fluctuate due to time of year trip is taken, in relation to high and low seasons. The value of this prize, itinerary and inclusions are correct at time of printing and subject to change at any time. Any change to the prize between the publishing date and the date the prize is claimed is not the responsibility of the promoter(s). The value of the prize is correct as at time of printing.

### Prize Draws

8. The prize will be drawn at **12pm AEST on Thursday, 31 October 2019** at the Flight Centre Limited National Events Offices, situated at 275 Grey Street, South Brisbane, Queensland 4101
9. The entries will be exported into an excel spreadsheet for the draw. The number range of entries will be entered into the randomiser & it will be asked to select one (1) random entry from that range. The first Eligible Entrant with the valid entry drawn ("Winner") will be entitled to receive the Prize. (*Electronic Drawing System Approval Number SA License: T19/1354*)

### Notification of Winners

10. The prize winner will be notified by telephone or email. The prize will be sent to the prize winner by **Tuesday, 5 November 2019**. If the winner cannot be notified a redraw will occur 3 months after this date in line with the unclaimed prize draw clause.
11. The prize winner's details will be published on [www.travelexpo.net.au](http://www.travelexpo.net.au) after **Tuesday, 5 November 2019**.

### No Liability

12. To the extent permitted by law, the Promoter is not responsible or liable for:
  - (i) inaccurate / incorrect transcription of entry information;
  - (ii) purported entries that are not received for any reason, including because they are lost, misdirected or stolen, or that are received, but are late, illegible, incomplete, or made other than as directed in the entry instructions;
  - (iii) any problems or technical failures of any kind, including malfunction of any telephone network or lines, computer online systems or network, servers or providers, computer equipment, or software;



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- (iv) the unavailability or inaccessibility of any service whether or not caused by traffic congestion on the Internet or at any Website;
  - (v) unauthorised human intervention in any part of the competition;
  - (vi) electronic or human error which may occur in the administration of the competition;
  - (vii) any loss suffered or sustained, to person or property and including, but not limited to, consequential (including economic) loss by reason of any act or omission, deliberate or negligent, by the Promoter, or its servants or agents, in connection with the arrangement for supply, or the supply, of any goods or services by any person to a prize winner and, where applicable, to any family/persons accompanying a winner; or
  - (viii) any injury or damage to persons or property, including to the participant's or any other person's computer related to, or resulting from, participation or downloading any materials in this competition.
13. The Promoter will not be liable for personal injury suffered as a result of prize winnings. The prize winner(s), and his or her guests (if any), must sign and return any liability release and indemnity provided by the Promoter and/or its contractors as a condition of a prize being awarded. Failure to return the signed releases and indemnities will result in the entitlement to the prize being forfeited and the selection of another winner.
14. These conditions do not affect, and are not intended to affect, any rights a consumer might have, which cannot be excluded under applicable consumer protection laws. To the fullest extent permitted by law, any liability of the Promoter or its servant or agents for breach of any such rights is limited to the payment of the cost of having the prize supplied again.

### **Unclaimed Prize Draw**

15. If the prize winner cannot be notified or if the prize is not claimed by **31 January 2020**, an unclaimed prize draw for the unclaimed prize will be conducted on **31 January 2020** at Flight Centre Travel Group Limited National Events Offices, situated at 275 Grey Street, South Brisbane Queensland 4101.
16. Should an unclaimed prize draw be necessary, prize winners of the unclaimed prize draw will be notified by telephone or email.
17. Any unclaimed prizes will be sent to the new winners no later than **7 February 2020**.
18. In the event of an unclaimed prize draw for this promotion the results will be published by **14 February 2020** on [www.travelexpo.net.au](http://www.travelexpo.net.au)

### **General**

19. The prize winner consents to the use of their name, suburb of residence and image for promotional and marketing purposes and agree to participate in reasonable promotional activities as requested by the Promoter.
20. If there is an event beyond the Promoter's reasonable control which prevents or hinders the conduct of the promotion or the Promoter's ability to deliver the prize to the winner, then the Promoter subject to regulatory authority approval may in its sole discretion cancel the promotion. Further the Promoter may at its sole discretion recommence the promotion under the same conditions
21. Entry into this competition is deemed acceptance of these terms and conditions.
22. The promotor will display promotion permit numbers with terms and conditions at [www.travelexpo.net.au/travel-expo/competitions](http://www.travelexpo.net.au/travel-expo/competitions)
23. The Promoter may at its discretion refuse to award any prize to any entrant who fails to comply with these conditions of entry.
24. The Promoter's decision is final and no correspondence will be entered into.
25. All entries become the property of the Promoter.

### **Promoter's Details**

26. The Promoter is Flight Centre Travel Group Limited ACN 003 377 188 located at Flight Centre Limited Travel Group Limited, 275 Grey Street, South Brisbane, Queensland 4101. The personal information of entrants will be collected to enable the Promoter to administer and promote this competition and its winners and may be used to market its services to the entrants. The personal information of the entrants will be held and used in accordance with the Promoter's privacy policy which is available at [www.flightcentre.com.au](http://www.flightcentre.com.au). The personal information of winners may be provided to others assisting, including prize suppliers and deliverers, and to authorities that regulate this competition. In the event that entrants decide to opt out of receiving information on promotions, services and market research provided by Flight Centre Limited they can email [customer.feedback@flightcentre.com](mailto:customer.feedback@flightcentre.com) or contact the Global Head Office on 07 3170 7979. If an entrant does not truthfully provide all requested personal information, the Promoter may determine that they are not eligible to win the prize.
27. This promotion is authorised under ACT Permit No ACT TP 19/03973, NSW Permit No LTPS/19/37144, SA Permit No T19/1354